NV12

QUICK START AND CONFIGURATION GUIDE

INTELLIGENCE IN VALIDATION



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1 Introduction

This manual is intended to help with the setting up and installation of the NV12

This manual contains the essential information that a user needs to quickly assemble and configure an NV12 for installation into a host machine or for testing on the bench.

This Manual has been developed using NV9USB+ firmware NV00093570000T18 and NVR-280 Firmware NR02800000000P25.

For later firmware versions please download the relevant manual.

2 Assembly

2.1 Bezel Fitting and Removal

The bezel is fitted by lining up the locking pins of the unit to the guides on the bezel and pushing the bezel towards the bulk of the unit to lock the bezel in place.



To remove an installed bezel the push locking arm must be lifted towards the bezel to unlock. The bezel can then be pulled forwards and removed.



2.2 Removing the Cashbox

To remove the slide in cashbox push the release catch away from the unit and pull the cashbox forwards.



2.3 Removal and Fitting of NVR-280 Printer head

The NVR-280 is removed from the unit by unlatching both sides of the unit and lifting vertically off.



To fit the Unit reverse these steps.

2.4 Inserting Thermal Paper

Place paper roll on to the holder and clip on to the top of the NV12 with the paper protruding from the rear of the unit. Power the NV12 and insert the paper to have the paper readied automatically.



3 Technical Specifications

3.1 Electrical Specification

DC Voltage	Minimum	Nominal	Maximum
Absolute limits	10.8V	12 V	13.2 V
Supply ripple voltage	0 V	0V	0.25 V @ 100 Hz
Supply Current			
Standby			200 mA
Running			5 A

WARNING! Use a suitable power supply

Ensure that the voltage supplied to the NV12 is not lower than 10.8 V and that the power supply can provide sufficient current to avoid incorrect operation.

We recommend that your power supply is capable of supplying 12v DC at 5A.

3.2 Printer Specification

Paper Thickness	55-80g/m ²
Paper Width	80mm
Printing Width	72mm
Printer Resolution	W8 dots/mm x H8 dots/mm
Printing Temperature	Up to 90 ^o C
	-10 to 50°C (Non condensing)

Operating temperature and humidity range

(image from LTPD247A/B, LTPD347A/B THERMAL PRINTER MECHANISM TECHNICAL REFERENCE)



3.3 Interface Specification

Inputs are pulled up internally to 5V. They should be driven by an open collector in the host machine, which will pull the NV12 input low when required.

Outputs are open collector which will pull the host input low when required.

Interface Logic Levels	Logic Low	Logic High
Inputs (Pulled Up Internally)	0 V to +0.5 V	+3.7V to +12V
Outputs (2k2Ω Pull-up)	+0.6 V	Pull-up voltage of host interface

Maximum current sink

50 mA per output

4 Connectors and Pinout

4.1 16 Pin Connector

Pin Description

- 1 TTL Data Out (Tx)
- 5 TTL Data In (Rx)
- 11 USB Data +
- 12 USB Data -
- 13 USB power (+5V)
- 15 +12V
- 16 OV

4.2 6 Pin Molex





1 0V

Pin

2 RS232 Data in (RX)

Description

- 3 TTL Data in (RX)
- 4 +12V
- 5 RS232 Data Out (TX)
- 6 TTL Data Out (TX)

4.3 Connector



5 Configuration and Fault Codes

5.1 Dipswitch and Button Functionality

Switch	Function		
1	Change NVR-280 Interface		
	Toggling the switch On then Off will change between the NVR- 280's primary interface and SSP		
2	n/a		
3	Toggle NV9USB+ Button Function/Enable Test Ticket		
	When in the off position the NVR-280 button Functions as the		
	NV9USB+ configuration Button		
	In the On position the button can be held to print a Test Ticket.		
4	Safe Mode: Enables SSP with default settings		
	If the switch is in the On position and the unit is power cycled		
	the NVR-280 will start in SSP.		



NV9USB+ Button functions

Action	Power Status	Function
Press and hold (more than 2 seconds) until the bezel illuminates, then release	Powered ON	Sets validator to Programming mode (SSP)
Press once (less than 1 second)	Powered ON	Enables Configuration Card programming – press again to cancel this mode
Press twice (within half a second)	Powered ON	Shows current interface type (see flash count table below)
Press and hold as validator is powered up	Powered OFF / ON	Resets to factory settings

5.2 NVR-280 Printer Head Error Codes

Number of Flashes		Red				
		1	2	3	4	
	1	No NV9USB+ Connection detected	No Paper	Diverter not opened	Unknown error	
Yellow	Yellow ²	Initialization Fail	Tab not found	Diverter not closed	Tickets low	
	3	No Print Head	Load fail	Burst fail		
	4	Ticket Path Open		Cut fail		
	5			Unknown jam		

If the NVR-280 has a constant RED Light with the Yellow LED flashing the unit is running low on paper.

5.3 NV12 Bezel Flash Codes

	Number of SHORT flashes				
Number of LONG flashes	1	2	3	4	5
1	Note Path Open	Note Path Jam	Unit Not Initialized	Sensor Covered	
2	Cash Box Removed	Cash Box Jam			
3	Firmware Checksum	Interface Checksum	EEPROM Checksum	Dataset Checksum	Note Float Incompatible
4	PSU too Low	PSU too High			

6 Programming, Dataset loading and Template Design

To Program, load a dataset and design a template on the NV12 a WR02043 cable should be used with an IF17 to interact with a PC.

To use the Programs linked below the NV12 will have to be set to SSP.

https://www.dropbox.com/sh/8wmc3rnp65bolr3/AADp0ZU86YTh5zYqWgAGn90La?dl= 0

6.1 **Programing and Dataset Loading**

To install the firmware and dataset to the NV12, connect to a PC and run Validator Manager (Version 4.3.3 or later). Validator Manager will automatically detect the unit.

For information on how to use Validator Manager please use the relevant manual.

6.2 Template Design

To design and add templates to the NV12 connect to a PC and run Ticket Template Manager. Ticket Template Manager will automatically detect the unit.

For information on using Ticket Template Manager please use the relevant manual.

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6.3 Dimensions







93,9 80,0



(300 note cashbox shown, 600 available on request)

94.0





7 Maintenance and Cleaning

Do not clean the unit while powered; allow time for the printer to cool before proceeding to clean.

For cleaning purposes separate the NVR-280 head and the NV9USB+.



7.1 NV12 Base



Do not use solvent based cleaners such as alcohol, petrol, methylated spirits, white spirit or PCB cleaner. Using these solvents can cause permanent damage to the unit;

Only use a mild detergent.

To open the NV9USB+, push the clasp on the front of the NV9USB+ and open.

Once the unit is open proceed to clean the clear plastics with a cloth and mild detergent.



To clean the rear sensor and pusher plate remove lozenge by pushing the catch indicated on the left.

To reinsert lozenge place locking pins into rear grooves and clip the front of the unit into position.



7.2 NVR-280 Print Head

To clean the NVR-280 Print head release the back of the unit using the buttons and pull the rear panel of the unit up.



Release the Printer Platen by pushing the leaver towards the top panel of the NV12 until a click occurs.



This will release the printer platen which should then be removed.



Use ethyl or isoprople alcohol to clean the thermal printer indicated below. Use Presurised air to clean plastics of paper debris, use only when alcohol has dryed.



To reassemble push the platen back into position until it clicks. Then push the rear panel of the unit back into position.



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